



AFD AND Public Sector Reform



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18 projects
financed since 2016

€205 million
committed in 4 years

More than a **100**
public administrations
provided with aid

States are the primary actors of development, mainly because they are responsible for delivering basic services (such as healthcare and education), and ensuring a peaceful, inclusive socio-economic context. By directly supporting governments in strengthening their organization, AFD takes a broad and long-term view of its action for the benefit of all people.

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MODERNISING public action

1

Civil service and government management

One of the primary roles of the government is to provide quality public services to its citizens. This requires a well-thought-out organization of public administrations so that they can implement efficient public policies and allocate their resources (financial, human, and technical) according to the people's needs. AFD supports these changes by working closely with its partners, such as by providing training, experience sharing and technical assistance.

More specifically, human resources in civil service are at the forefront of ensuring that governments operate smoothly and are central to the fight against corruption. AFD provides support for forward-looking job management and recruitment policies, career monitoring, training, regulatory and ethical frameworks, and gender equality. Finally, transforming the managerial practices of public administrations requires a holistic approach to modernizing public services.

2

E-governance and digital transformation of public administrations

To better meet the people's needs, a relationship of trust must be established between the government and citizens. The issues of accessibility, transparency, and accountability of public services are addressed by AFD through programs to support open government reforms and simplify administrative procedures, especially via digital tools (e-government).

These interactions are also facilitated by decentralizing public services to achieve a fair balance of powers between the central government and local authorities, which are closer to citizens and their needs.

The digitization of services are important tools for supporting government transformation. These possibilities are particularly relevant in the area of civil registry and digital identity projects. Indeed, the development of registration mechanisms and the simplification of identity management enable better access to public services. These reforms are supported by AFD while ensuring the security and protection of personal data.

3

Territorial reform: de-concentration/de-centralization

Territorial reform issues are at the heart of development processes. AFD thus supports the joint processes of administrative de-concentration and de-centralization in order to make public decision-making processes more citizen-oriented and provide local authorities with human and financial resources in line with their prerogatives and ambitions.

Effective and inclusive territorial governance also requires close coordination between de-centralized authorities, state representatives and citizens through mechanisms for co-building public policies and citizen participation.

4

Civil protection and crisis management

Government authorities have a crucial role to play in ensuring the people's safety. AFD thus strengthens civil protection services in order to guarantee an effective response in the event of a crisis and/or relief to the people through prevention, preparation, and disaster response initiatives.

In post-crisis or conflict contexts, AFD supports the re-deployment of the State so that it can regain its legitimacy and once again perform its sovereign functions, gradually restoring basic services. A present, reliable, efficient government that is able to gain the people's trust is indeed a key factor in both conflict prevention and post-crisis recovery.